

Safety and Security Highlights



Andrew Wilson, Executive Director

Agenda Review

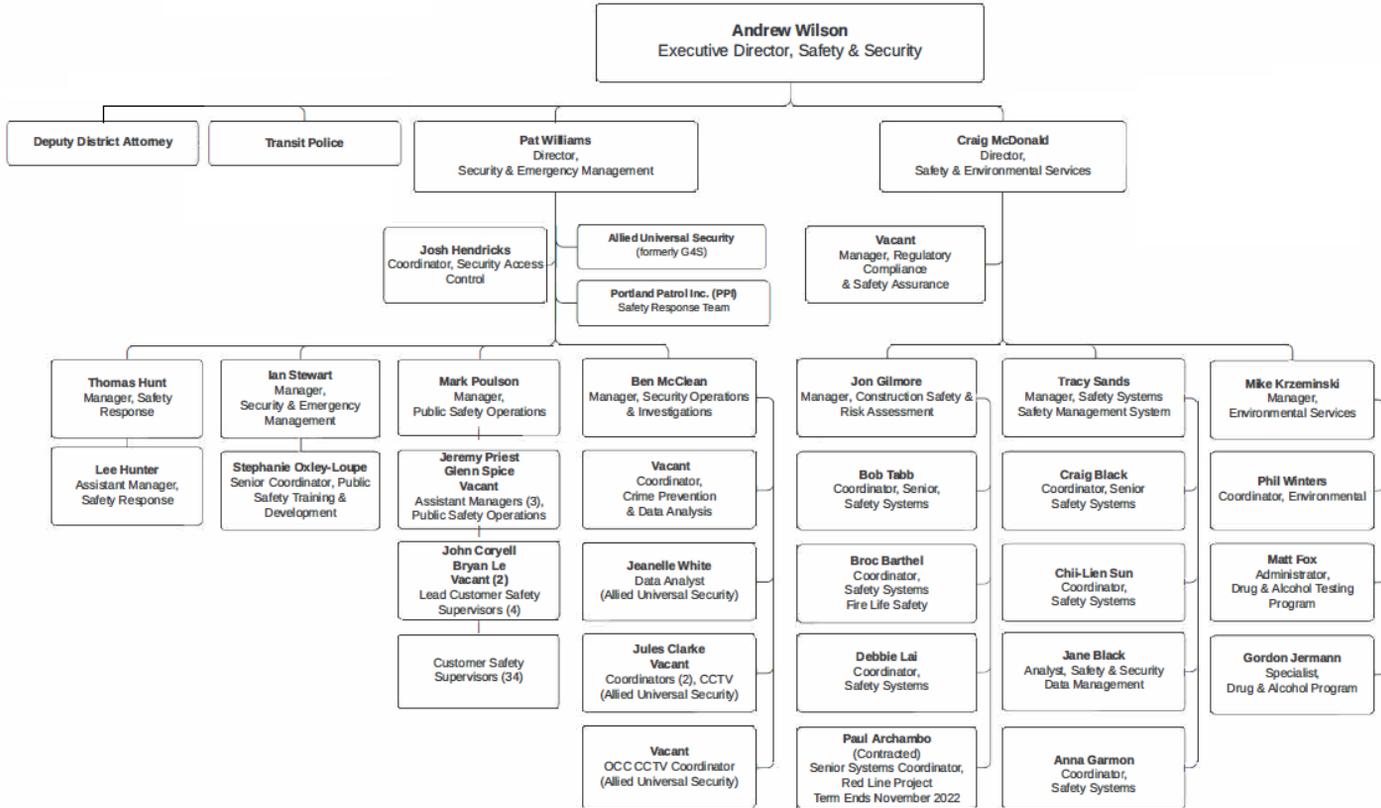
Safety

Agency Safety Plan (ASP)
Update
Safety Management System
(SMS) Update
FTA Grade Crossing Safety
Grant

Security

Reimagining Public Safety
Safety Response Team
Transit Police Update
Presence on the System
Security Enhancements
Employee Incident Data

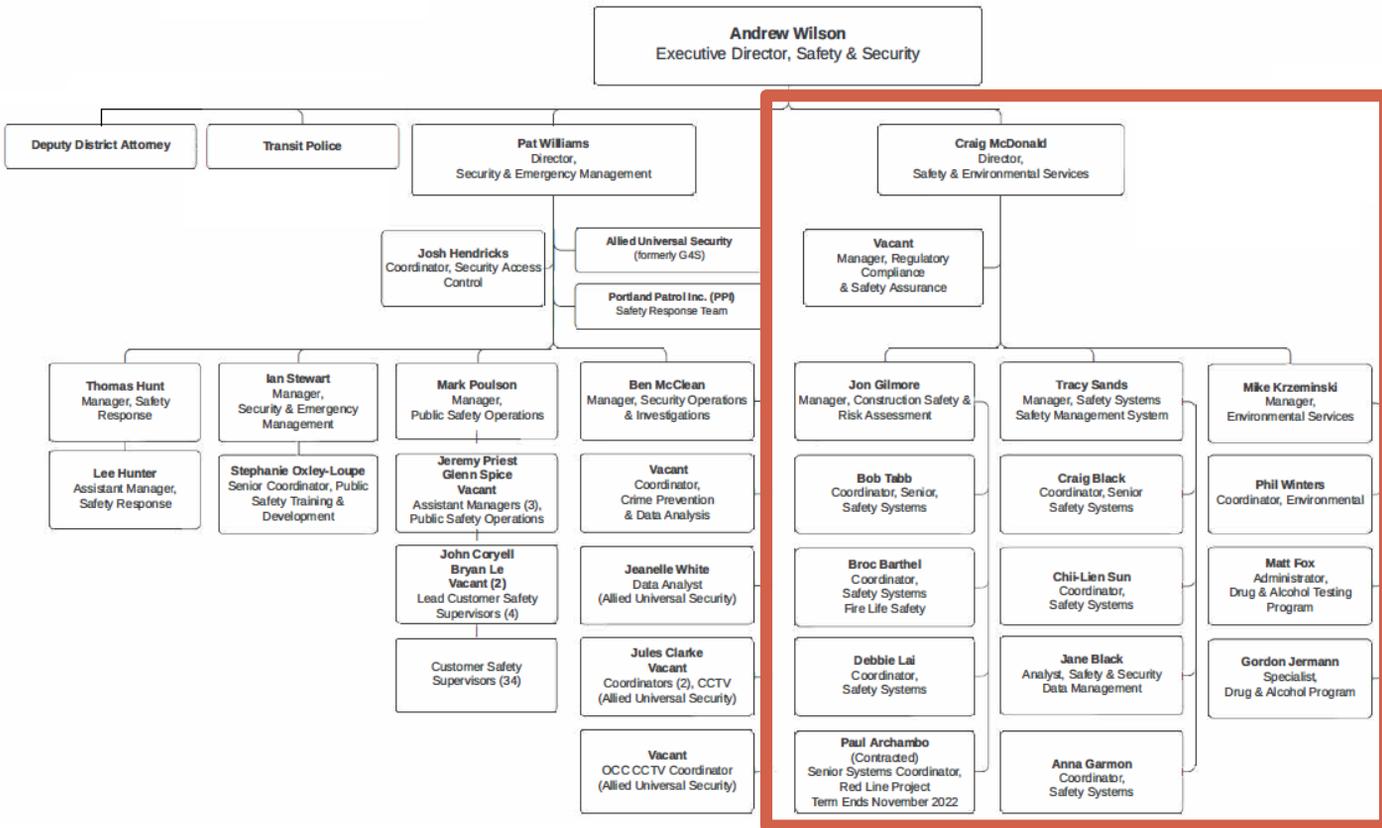
SSE Organization Chart



Safety



Safety



Safety- Agency Safety Plan Update

- TriMet's Agency Safety Plan (ASP), revised draft was submitted to State Safety Oversight for review June 30, 2022 (required annually)
- Our updated ASP will be sent to the Board for review and adoption in December 2022



Safety- Safety Management Systems (SMS)

- The Safety Management System (SMS) is a set of protocols to manage safety risks and identify hazards throughout the district
- SMS Leadership Team to launch Fall 2022
- ODOT State Safety Oversight (SSO) members will also be part of the team



Safety-

FTA Funded Safety Research Demonstration

Project: Using video analytics to better understand at-grade crossing events and risks

- Budget \$1,075, 506 (Federal share \$825,506)
- July 2021 – June 2025

FAIN OR-2021-004-00

Security



Security

Andrew Wilson
Executive Director, Safety & Security

Deputy District Attorney

Transit Police

Pat Williams
Director,
Security & Emergency Management

Josh Hendricks
Coordinator, Security Access
Control

Allied Universal Security
(formerly G4S)

Portland Patrol Inc. (PPI)
Safety Response Team

Thomas Hunt
Manager, Safety
Response

Ian Stewart
Manager,
Security & Emergency
Management

Mark Poulson
Manager,
Public Safety Operations

Ben McClean
Manager, Security Operations
& Investigations

Lee Hunter
Assistant Manager,
Safety Response

Stephanie Oxley-Loupe
Senior Coordinator, Public
Safety Training &
Development

Jeremy Priest
Glen n Spice
Vacant
Assistant Managers (3),
Public Safety Operations

Vacant
Coordinator,
Crime Prevention
& Data Analysis

John Coryell
Bryan Le
Vacant (2)
Lead Customer Safety
Supervisors (4)

Jeanelle White
Data Analyst
(Allied Universal Security)

Customer Safety
Supervisors (34)

Jules Clarke
Vacant
Coordinators (2), CCTV
(Allied Universal Security)

Vacant
OCC CCTV Coordinator
(Allied Universal Security)

Craig McDonald
Director,
Safety & Environmental Services

Vacant
Manager, Regulatory
Compliance
& Safety Assurance

Jon Gilmore
Manager, Construction Safety &
Risk Assessment

Tracy Sands
Manager, Safety Systems
Safety Management System

Mike Krzeminski
Manager,
Environmental Services

Bob Tabb
Coordinator, Senior,
Safety Systems

Craig Black
Coordinator, Senior
Safety Systems

Phil Winters
Coordinator, Environmental

Broc Barthel
Coordinator,
Safety Systems
Fire Life Safety

Chi-Lien Sun
Coordinator,
Safety Systems

Matt Fox
Administrator,
Drug & Alcohol Testing
Program

Debbie Lai
Coordinator,
Safety Systems

Jane Black
Analyst, Safety & Security
Data Management

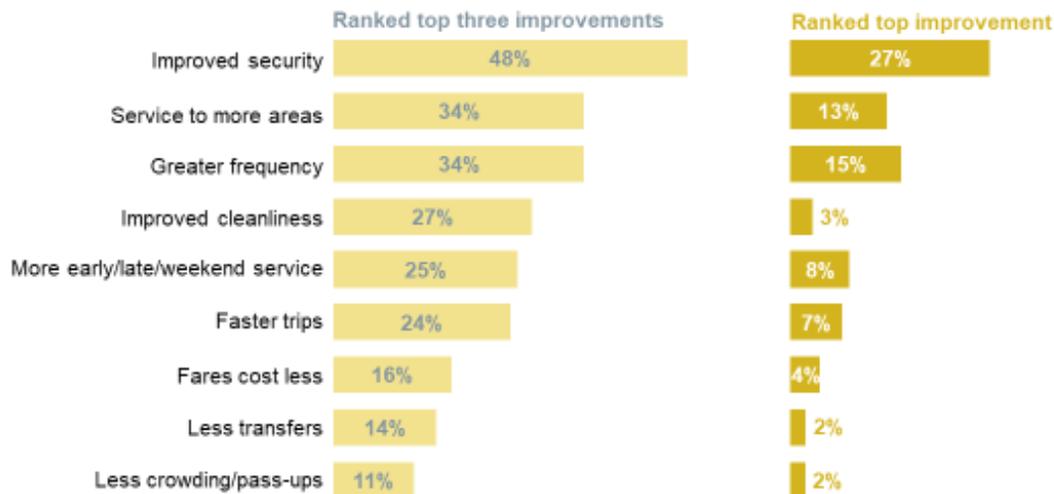
Gordon Jermann
Specialist,
Drug & Alcohol Program

Paul Archambo
(Contracted)
Senior Systems Coordinator,
Red Line Project
Term Ends November 2022

Anna Garmon
Coordinator,
Safety Systems

Security- Attitude and Awareness Survey

Better security is the top improvement that could make residents ride more. Riders also want greater frequency.

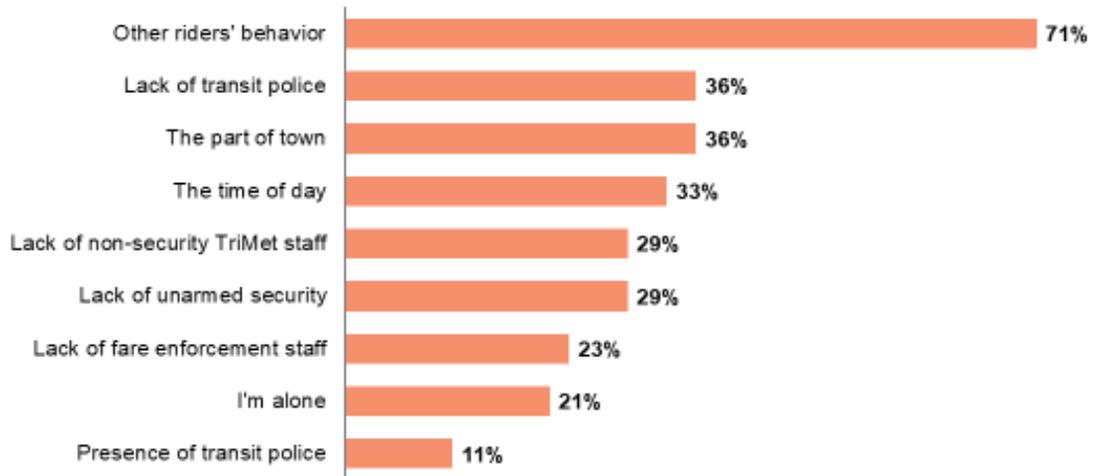


DHM RESEARCH | TRIMET ATTITUDE & AWARENESS SURVEY | APRIL 2022

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Security- Attitude and Awareness Survey

In a close-ended question, seven in ten say that other riders' behavior makes them feel unsafe.



Security- Reimagining Public Safety



Urban League
of Portland

DRO

Disability
Rights
Oregon



OPAL
ORGANIZING PEOPLE / ACTIVATING LEADERS



Northwest
Housing
Alternatives



LIFEWORKSNW



LatinoNetwork



PLAY EAST!
East County Recreation



Clackamas
Community College



CLACKAMAS
SERVICE CENTER

HOME
PLATE

Youth Services



WASHINGTON
COUNTY
CHAMBER of
COMMERCE



Virginia Garcia Memorial
HEALTH CENTER

TRI  **MET**

Security- Safety Response Team



- Launched in September 2021
- 26 team members
- Diverse lived experiences and education reflective of the community they serve
- Extended training opportunities

Security-

Lighting Updates / Gateway Parking Garage

Interior – before



Interior - after



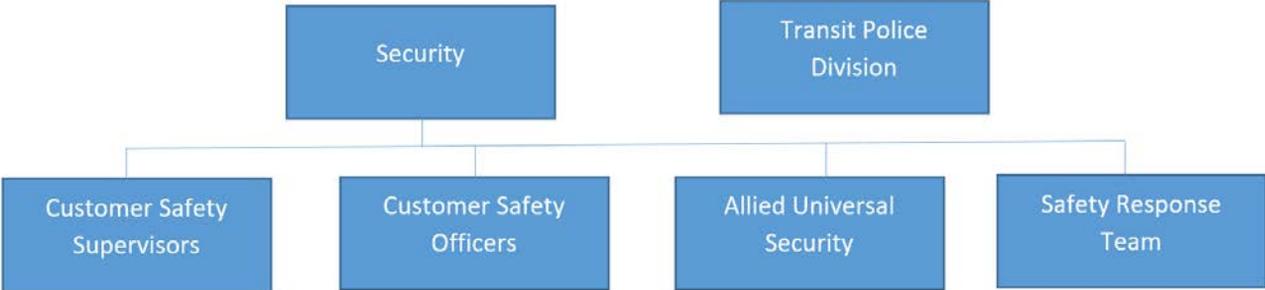
Exterior – before



Exterior - after



Security- Public Safety Teams



Security- Transit Police Department (TPD)



- Staffing 18/65 officer = 27.6%
- Milwaukie Police Department recently rejoined the program
- Increased TPD outreach with TriMet employees

Security-

Transit Police Outreach

- TPD scheduled visits to bus garages and transit centers to connect with front line employees
- TPD participation in employee townhalls
- TPD chairs quarterly all agency luncheons at the TriMet Public Safety Office

Security- Customer Safety Supervisors



- Team focused on code enforcement on the system
- Currently 18 members of this team, moving to a total of 37

Security- Allied Universal



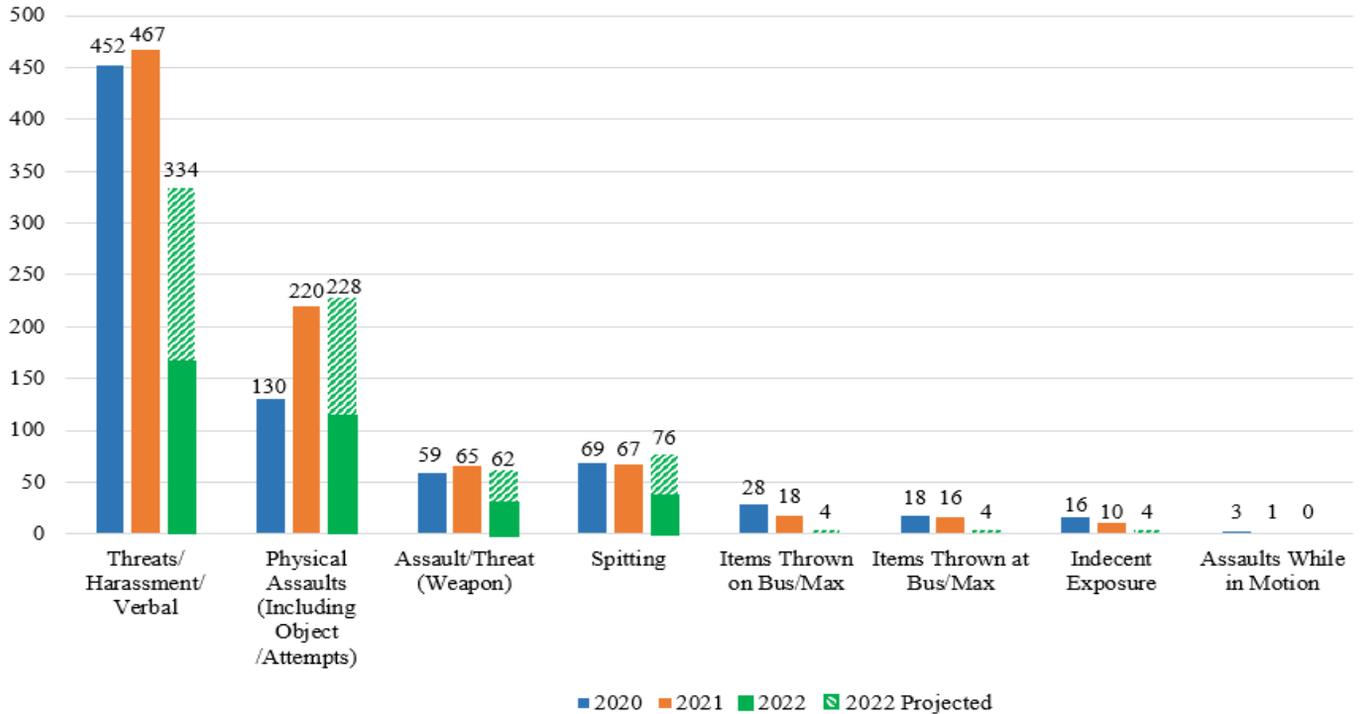
- Focused on protecting infrastructure and increasing our presence and visibility on the system
- We have increased the hourly wage of these professionals by \$8 in order to increase our numbers.

Security- Public Safety Enhancements

- Crime Prevention Through Environmental Design (CPTED)
- Multnomah County Behavioral Health Department
- East Precinct Moving to Gateway
- CCTV Enhancements

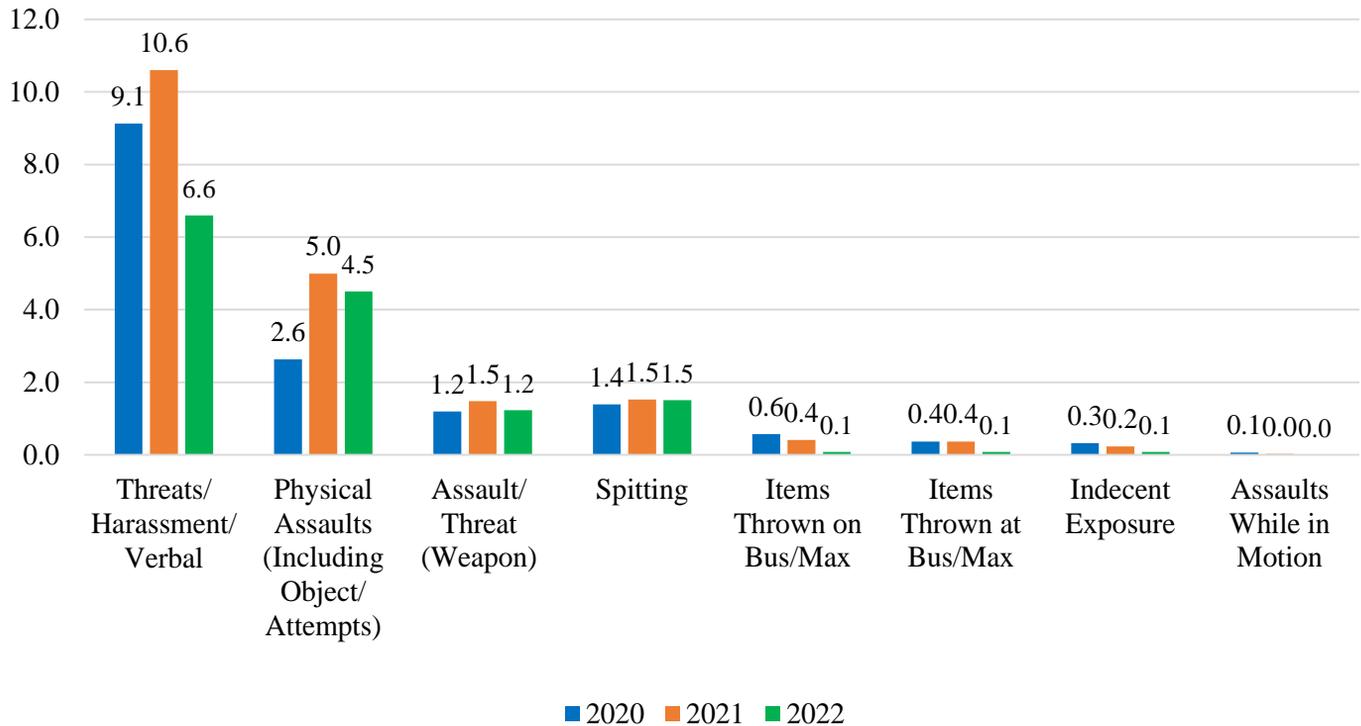
Security- Employee Incidents

2020 to 2022 ACID Employee Assault/Incident by Type

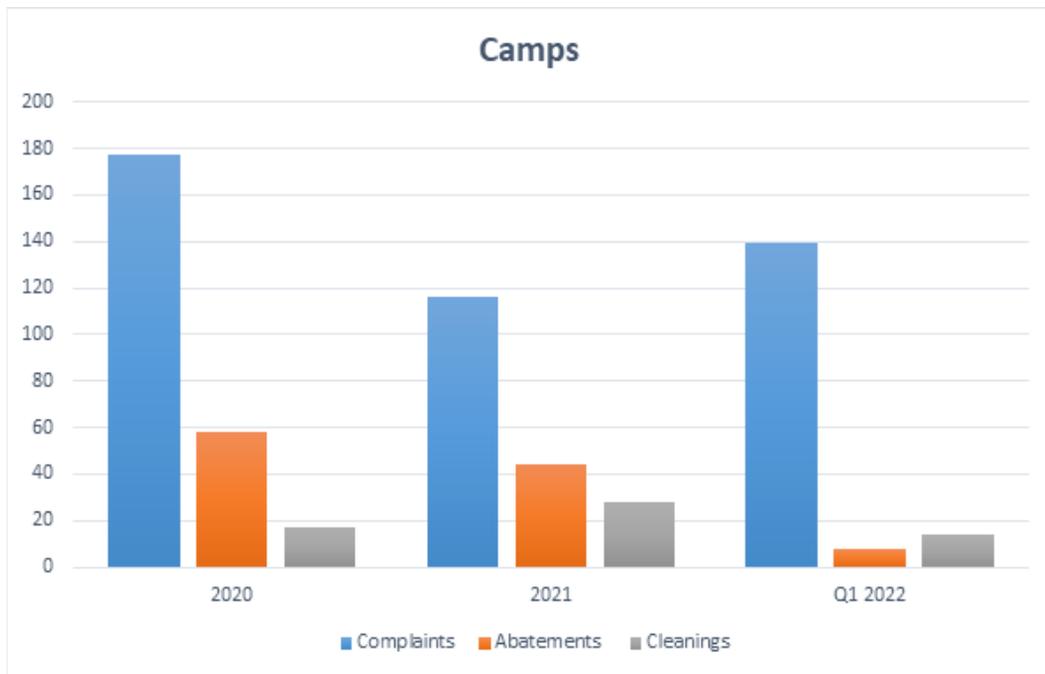


Security- Employee Incidents

2020 to 2022 Employee Incident Rates per 1M Rides



Security – Houseless Camps



Security Update Part II

- The establishment of Executive Security Committees
- The Development of a Rapid Response Center (RRC)
- Increased access controls at our facilities

Questions?